

### CPBA Exam Topics

- **Pega Express** phases, terminology, benefits, best practice, user stories, DCO and technical architecture
- **Case Management** lifecycle, SLA, routing, approval, correspondence, duplicate cases, optional actions, automation shapes, skip stage/step, child case, decisions using conditions, wait steps and calculating field with decision tables
- **Data and Integration** data objects, relationships, field types, calculated values, data records, data validation, fields and views to capture/present data
- **Security, User Experience and App Dev** manage users and roles, customize UI elements, dashboards, portals, configure action sets
- **Reports and Mobility** create reports, identify report types, use columns/filters, Insight benefits, mobile app channels configuration, Pega Mobile Review

### CPSA Exam Topics

- **Case Management** *SAME AS CPBA* + reporting structure, authority matrix, decision trees, create and manage team users
- **Data and Integration** *SAME AS CPBA* + data transforms, default property values, access sourced data, refresh strategies, save SOR data, simulate external data sources, clipboard tool, pyWorkPage, configure field values and application setting
- **Security, User Experience and App Dev** *SAME AS CPBA* + security policies, form appearance, visibility settings, controls, group field views, display list data, repeating dynamic layouts, localization, accessibility features. user stories, feedback, bugs, estimator tool, rules, rulesets, classes, inheritances, debugging
- **Reports and Mobility** *SAME AS CPBA*
- **DevOps** record and best practice for unit test, scenario-based test cases

### CPSSA Exam Topics

- **App Dev** ECS, New App wizard, rule resolution and availability, circumstancing, queue process, job scheduler, property automation actions, relevant records, versioning, skimming, validate rulesets, branching, migration, product rules
- **Case Management** work group, queues, org structures, parallel processing, case locking strategies, flow action pre- and post-processing, SLAs
- **Data and Integration** pattern validation, application data exchange, integration settings, connector integration errors, web services
- **Security, User Experience and Performance** access control:rule-based, attribute-based, client-based, case attachments, data encryption, data auditing, Pega Web Mashups, measure system performance, debugging performance, review log files
- **Reporting and Mobility** multiple sources for reporting, associations, joins, mobile device delivery options, certificate sets

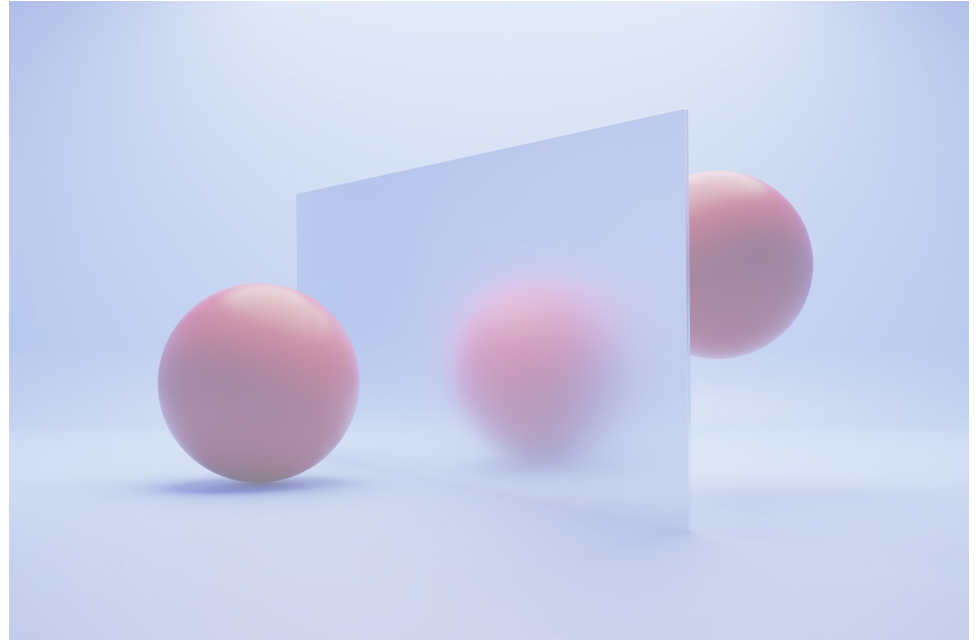
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# Exam Preparation For Architects

CPBA, CPSA, CPSSA

## Overview

**Obtain exam preparation for the CPBA, CPSA and CPSSA exams.** Pega Accredited Trainers guide students through ALL certification topics with multi-level testing, best practice discussions, use case implementation scenarios, personalized study plans, testing strategies and project-based learning through LSA consultancy.



## Course Design

Each two-day course (CPBA Exam Prep, CPSA Exam Prep, CPSSA Exam Prep) provides an in-depth analysis of ALL certification categories and each certification topic for the certification exam. Best practice discussions, scenario-based activities, multiple test reviews, implementation analysis, and assessment feedback ensure skills development to support knowledge mastery. In addition, LSA consultancy provides for project reviews and evaluates implementation competence. Upon completing the course, students are prepared to successfully pass the exam on the first attempt!

## Class Activities

- In-depth analysis of ALL exam topics
- Scenario-based activities to understand use case implementation
- Best practice design and development discussions
- Multiple-level practice sets for targeted exam categories
- Personalized study plans based on assessment feedback
- Project-based LSA interactions to solidify skill and knowledge mastery

