

Case Study: Public Safety Canada

Validating technical competence using the DSD-optimized Pega technology course of study with exceptionally high results.



Achieved unprecedented success with a 94% team test average



Delivered tailored, hand-on course design that quantitatively qualified Pega Readiness



Set program milestone with 100% candidate qualification

The Context

Public Safety Canada (PSC), the national security agency that ensures coordination across all federal departments responsible for national security and the safety of Canadians, approached DSD Inc. with a significant challenge: validating the technical competence of their candidates. Partnering with Toronto Metropolitan University (TMU), the objective was to ensure that all PSC-vetted candidates successfully navigated the intricate Pega technology course and assessment.

The Challenge

The obstacles were formidable—complex material, strict timelines, and a history of less than 100% success for all participants due to Pega's challenging learning path. DSD Inc. stepped in and revolutionized the learning experience.

The Achievement

For the first time in the program's history, all candidates not only passed the Pega technology course for PSC's technical competence requirement but did so with flying colors—a team test average of 94% on the first attempt, all within a condensed 7-day timeframe.



DSD Inc.'s triumph was echoed by the participants themselves:



PSC Candidate

"I was amazed at how we were introduced to Pega and became very knowledgeable about the language in such a short amount of time."



PSC Candidate

"I really liked the format of having class lectures which correlated to the assignments that I worked on in the second half of the day. The hands-on learning approach was really helpful in learning the material and applying it in the PEGA system."



PSC Candidate

"I enjoyed the interactive aspect of lectures which gave us the opportunity to apply our knowledge with the hands-on implementation using the training portal and project."

The Success

Our unique course design and delivery approach drove the success. We crafted an optimized learning strategy, aligning content precisely with exam blueprints and focused skill enablement lectures. Our LSA consultancy for enterprise projects ensured that candidates were not just learning but understanding how to apply their knowledge effectively.

At DSD Inc., we go beyond traditional training methods, tailoring solutions to address specific challenges. Elevate your team's technical competence with our proven learning model – don't just be certified, be qualified.

[Contact](#) us today for a customized consultation and take the first step towards unlocking your team's full potential.

